

Method of Transmission: By Facsimile

CASE DOCKET NO. RSW920010091US1

In reference to application of Joel Frederick Kilpatrick

Serial No. 09/884,776

For Method and Apparatus for Skills-Based Task Routing

Sir:

Transmitted herewith is and an amendment in the above-identified application, under 37 C.F.R. 1.312.

- ☒ No additional fee is required.
☐ Applicant claims Small entity status under 37 CFR 1.27.
☐ The fee has been calculated as shown below.

**** CLAIMS AS AMENDED ****

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(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Claims Remaining After Amendment		Highest No. Paid For Previously	Present Extra	Rate Small Entity	Rate Large Entity	Additional Fee
Total Claims	4	Minus	** 20	0	\$ 9	\$ 18	\$ 0.00
Indep Claims	2	Minus	*** 3	0	\$ 43	\$ 86	\$ 0.00
<input type="checkbox"/> First presentation of a multiple dependent claim					\$ 0	\$ 0	\$ 0.00
<input type="checkbox"/> Terminal Disclaimer Fees							\$ 0.00
Extension Fee	<input type="checkbox"/> 1st Month		<input type="checkbox"/> 2nd Month		<input type="checkbox"/> 3rd Month		\$ 0.00
Total additional for claims, time extensions and disclaimer fees							\$ 0.00

** If the "highest Number Previously Paid For" in this space is less than 20, write "20" in this space.

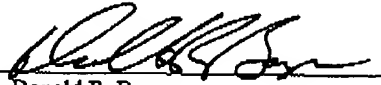
*** If the "highest Number Previously Paid For" in this space is less than 3, write "3" in this space.

**** Multiple dependencies, if any, included in the above calculation.

* If the entry in column 2 is less than the entry in column 4, write "0" in column 5.

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Respectfully Submitted,


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MAY 19 2004

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In re: Joel Frederick Kilpatrick
Case: RSW920010091US1 Application No.: 09/884.776 Filing date: 06/19/2001
Art Unit: 2642 Examiner: Quynh H. Nguyen
Subject: Method and Apparatus for Skills-Based Task Routing

Certificate of Transmission under 37 CFR 1.8

Attention: Quynh H. Nguyen, Examiner

Fax No.: (703) 872-9306

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1. Response A - 9 sheets
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